Caverion

The Smart way to Building Performance: Caverion launches Caverion SmartView, a digital platform supporting facility owners and facility managers in handling some of their most pressuring challenges

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Facility owners are facing three main challenges when it comes to the operations of their properties. Firstly, they need to secure their investment for the future. Secondly, they want their properties to be sustainable from an environmental point of view; and last but not least, they aim to continuously increase their tenants' and end-users' satisfaction in order for their property to remain attractive.

Facility Managers are consequently asked to optimise the building conditions. Looking for insights, they are typically facing a large amount and diverse range of data generated by different systems and management tools. It is very time consuming to obtain the information they need to make fact based decisions for a smoothly running, efficient and well-managed facility operation.

Caverion SmartView makes these tasks easy. SmartView gathers all the different systems' data into one interface, providing user friendly, easy to read and transparent dashboards. Alerts can be set according to individual KPIs, reports are automatically compiled.

Ilmarinen, a large Finnish employment pension company, is one of the early Caverion SmartView customers. Ms **Niina Nurminen**, who is responsible for technical facility management, confirms: "Earlier, we struggled with very technical software, unsuitable for daily work in customer service. Like many other property owners and operators, we sometimes get complaints, for instance, when occupants feel too hot or too cold. Caverion SmartView analyses the data efficiently and answers our questions at a glance. We strongly believe that our customer satisfaction will improve now that we can respond faster to our customers and come up with quick solutions to their issues."

With Caverion SmartView, facility managers can quickly react to end user feedback about room temperatures or bad ventilation, and can event prevent these and other issues altogether by setting alerts when certain threshold levels are reached. Aside from the increased end user satisfaction, this also optimises energy consumption and thus positively affects environmental KPIs as well as costs.

Caverion SmartView provides solutions for today's challenges; and it is a modular platform, ready to grow to also match future demands: "In a fast changing, increasingly digitally managed space where new requirements evolve all the time regarding digital connections and new IoT enabled equipment, Caverion SmartView is designed to be part of a wider digital environment; it will be continuously developed further together with our customers," says **Thomas Hietto**, Deputy CEO at Caverion.

For additional information, please contact:

Laura Karotie, Head of Service Business Development, Services Processes, tel. +358 50 326 9314, laura.karotie@caverion.com

https://www.caverion.com/service-areas/managed-services/smartview

Caverion provides smart technical solutions and services for buildings, industrial processes and infrastructure. Our unique service offering covers the entire life cycle: design, build and maintenance. Our vision is to be the first choice in digitalising environments for customers, employees, partners and investors. Our revenue in 2018 was approximately EUR 2.2 billion. Caverion has about 15,000 employees in 10 countries in Northern, Central and Eastern Europe. Caverion's shares are listed on Nasdaq Helsinki. www.caverion.com Twitter: @CaverionGroup